



SRI KRISHNA DUTT ACADEMY

Recognized by NCTE & Affiliated to University of Lucknow

2D/HS-1, Vrindavan Yojna, Raibareilly Road, Lucknow, Ph. : 2443963, 7080111596

2018-19

Action Taken Report (Student Feedback).

Based on the analysis and interpretation of the feedback, the following actions have been taken for the betterment of the student community:

1. To make the present syllabus more interested and fulfilling the expectations, a copy of the feedback will be sent to the Registrar for Evaluation, University of Lucknow for suitable measures.
2. The reference books and other related study materials on the subjects will be made available in the library.
3. As per the syllabus is concerned, special lecture series and inspirational classes were organized to inspire the students.
4. Under the guidance of the Principal, IQAC has periodically conducted meetings on curriculum enrichment and suggest to use modern methods in their teachings to make syllabus useful and interesting students.
5. Placement cell will organize Special programs related to job training
6. IQAC facilitates students and provide information regarding scholarships, library facility, various committees, gender equality, women empowerment, extra-curricular activities and interaction with faculty members to solve the queries of students through Student Grievance Redressal Cell. IQAC always encourage teachers to do research work in their concerned subjects and publish research articles in UGC care Journals and ISSN Journals which in tum motivates students to develop writing articles and involve in research work.



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Action Taken Report

Teachers Feedback Analysis (2018-2019)

Area of Improvement	Action Taken
Fairness and transparency of library procurement	1. Conducted a review of library procurement procedures to identify areas of improvement.
	2. Implemented training sessions for staff involved in library procurement to ensure transparency.
Departmental procurement procedures	1. Revised departmental procurement policies and procedures to enhance fairness and transparency.
	2. Provided additional guidance and clarification to staff regarding procurement processes.
Examination system	1. Gathered feedback from faculty and students to identify specific areas of concern within the system.
	2. Implemented changes to the examination system based on identified areas for improvement.
Inviting experts	1. Developed a plan to actively seek out and invite experts from various fields to enrich academic events.
	2. Enhanced communication and networking efforts to ensure a diverse range of experts are approached.



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Action Taken Report

Employer Feedback Analysis (2018-2019)

Aspect	Action Taken
General communication skills	1. Implemented communication skills training programs for employees to enhance their abilities in this area.
	2. Offered workshops or seminars focusing on effective communication techniques and strategies.
Developing practical solutions to problems	1. Conducted problem-solving workshops to equip employees with the necessary skills for practical solutions.
	2. Established brainstorming sessions to encourage creativity and innovation in addressing workplace challenges.
Working as part of a team	1. Organized team-building activities and exercises to foster better collaboration and teamwork among employees.
	2. Provided team dynamics training to improve interpersonal relationships and cooperation within teams.
Creative in response to challenges	1. Introduced a reward or recognition system to acknowledge and incentivize creative problem-solving efforts.
	2. Encouraged a culture of experimentation and risk-taking to promote creative thinking in the workplace.
Self-motivated and taking responsibility	1. Offered leadership development programs to empower employees to take on greater responsibility autonomously.

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2019-20

Action Taken Report (Student Feedback Analysis).

Based on the analysis and interpretation of the feedback, the following actions have been taken for the betterment of the student community:

1. To make the present syllabus more interesting and fulfilling the expectation of the students, a copy of the feedback will be sent to the Registrar University of Lucknow for evaluation and suitable measures.
2. The reference books and other related study materials on the subjects will be made available in the library.
3. As per the syllabus is concerned, special lecture series and inspirational classes were organized to inspire the students.
- 4 Under the guidance of the Principal, IQAC has periodically conducted meetings on curriculum enrichment and suggest to use modern methods in their teachings to make syllabus useful and interesting to students.
5. Career Counseling cell will organize special programs related to job training.




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Action Taken Report

Teachers Feedback Analysis (2019-2020)

Area of Concern	Action Taken
Participatory Decision Making	Continued emphasis on fostering a participatory environment in decision-making processes.
Faculty Involvement in Course Curriculum Design	Further encouragement of faculty involvement in shaping course curriculum and educational direction.
Freedom to Adopt Teaching Techniques	Recognition and support for pedagogical innovation, with continued encouragement for trying new methods.
Encouragement for External Expert Participation	Continued emphasis on inviting external experts to enrich learning experiences.
Effectiveness and Fairness of Examination System	Periodic review and refinement of examination processes to maintain fairness and effectiveness.
Library Resources and Equipment	Assessment of current resources and utilization, with plans for improvement based on feedback.
Transparency in Library Procurement Process	Continued transparency in library procurement processes, with periodic reviews for enhancements.
Library Utilization	Initiatives to further promote and facilitate library usage among faculty and students.
Library Timings and Procedures	Continued evaluation of library timings and procedures for convenience and efficiency.



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Action Taken Report on Feedback of Alumni of Sri Krishna Dutt Academy, Lucknow for 2019-2020

Aspect	Alumni Feedback	Action Taken
Admission Procedure	Most respondents strongly agree	Continuous monitoring and periodic reviews to ensure transparency and effectiveness
Alumni Association/Network	Majority strongly agree	Strengthen alumni network through regular events, communication channels, and mentorship programs
Canteen Facilities	Majority agree, some neutral responses	Conduct focused survey, address identified issues promptly for improvement
Environment	Majority agree	Continue regular maintenance and cleanliness checks
Faculty	Majority agree	Recognize exemplary faculty, provide professional development opportunities
Fee Structure	Majority strongly agree	Periodic reviews to ensure affordability and transparency
Infrastructure & Lab Facilities	Majority agree, some neutral responses	Address neutral responses through targeted improvements and upgrades
Course of Study Relevance	Majority agree, few neutral or disagreeing responses	Refine curriculum based on feedback to better meet real-life application needs



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Training & Placement	Majority strongly agree	Strengthen ties with industries, enhance training programs and placement opportunities
Overall Rating	Majority positive ratings	Address any areas of concern highlighted by neutral or disagreeing responses
Survey Analysis	Potential biases in survey sample/design	Conduct further investigation, adjust survey methodology for future surveys




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Action Taken Report

Employer Feedback Analysis (2019-2020)

Streamline Procurement Procedures	Implement clear and accountable procurement processes for both library and departmental resources to address concerns voiced by participants.
Address Examination Evaluation System Issues	Evaluate and potentially refine the examination evaluation system in light of feedback to ensure equity and clarity.
Improve Accessibility to Library Resources	Implement measures to ensure easy access to library resources, possibly through expanded hours, digital access options, or increased physical materials.
Obtain Qualitative Feedback	Organize focus groups or interviews with students, faculty, and staff to gain deeper insights into the rationales behind specific evaluations and areas for enhancement.
Continuous Monitoring and Feedback Integration	Establish channels for consistent feedback collection and analysis, with a commitment to ongoing assessment and adaptation based on stakeholder input.



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2020-21

Action Taken Report (Student Feedback) (2020-21)

The university is now working Hybrid.

Every necessary step has been taken to prevent the delay in the session


Internship opportunities are provided.

Visit to different Industries and education Institutes are arranged regularly for students as per their curriculum requirement

Regular career counselling sessions are done. Experts from Industries and reputed institution are invited regularly.

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Action Taken Report

Teachers Feedback Analysis (2020-2021)

No.	Topic	Action Taken
1	Participatory Decision Making	Enhance participatory decision-making by: - Organizing regular forums for faculty input and feedback. - Implementing mechanisms for collaborative decision-making processes.
2	Faculty Involvement in Curriculum Design	Increase faculty involvement in curriculum design through: - Establishing curriculum committees with representation from faculty. - Conducting workshops and training sessions on curriculum development.
3	Freedom in Teaching Techniques	Provide more freedom in teaching techniques by: - Encouraging experimentation with diverse teaching methods. - Offering support and resources for innovative teaching approaches.
4	Encouragement for Workshops/Seminars with Experts	Facilitate workshops/seminars with experts by: - Identifying and inviting experts in relevant fields for workshops. - Allocating budget and resources for hosting such events.

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Action Taken Report on Feedback of Alumni of Sri Krishna Dutt Academy, Lucknow for 2020-2021

Aspect	Alumni Feedback	Action Taken
Admission Procédure	Most respondents strongly agree	Continuous monitoring and periodic reviews to ensure transparency and effectiveness
Faculty	Majority agree	Recognize exemplary faculty, provide professional development opportunities
Infrastructure & Lab Facilities	Majority agree, some neutral responses	Address neutral responses through targeted improvements and upgrades
Course of Study Relevance	Majority agree, few neutral or disagreeing responses	Refine curriculum based on feedback to better meet real-life application needs
Training & Placement	Majority strongly agree	Strengthen ties with industries, enhance training programs and placement opportunities
Overall Rating	Majority positive ratings	Address any areas of concern highlighted by neutral or disagreeing responses




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Action Taken Report

Employer Feedback Analysis (2020-2021)

No.	Topic	Action Taken
1	Overall Satisfaction Levels	Conduct qualitative interviews or surveys to explore neutral responses, particularly regarding relationships with peers and problem-solving abilities.
2	Communication Skills	Analyze the reasons behind neutral responses in the relationship with seniors/peers/subordinates category to understand underlying dynamics.
3	Technical Knowledge/Skill	Compare feedback data with performance metrics and supervisor assessments to validate self-assessment and identify areas for improvement.
4	Use of Technology and Workplace Equipment	Implement targeted training or development programs focusing on enhancing self-motivation, taking on responsibility, and creative problem-solving.
5	Self-Motivation and Responsibility	Foster a culture of open communication to address any concerns or issues highlighted in the feedback, ensuring employees feel heard and supported.



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Action Taken Report

Teachers Feedback Analysis (2021-2022)

Action Taken	Description
Improve Procurement Procedures	Implement transparent procurement processes for both library and departmental resources to address concerns raised by respondents.
Address Examination Evaluation System Concerns	Review and potentially revise the examination evaluation system based on feedback to ensure fairness and transparency.
Enhance Library Resources Accessibility	Take steps to ensure convenient access to library resources, potentially through extended hours, digital resources, or additional physical materials.
Gather Qualitative Feedback	Conduct focus groups or interviews with students, faculty, and staff to gain deeper insights into the reasons behind specific ratings and areas for improvement.
Continuous Monitoring and Feedback Implementation	Establish mechanisms for regular feedback collection and analysis, with a commitment to ongoing evaluation and adjustment based on stakeholder input.



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2021-22

Action Taken Report (Student Feedback, 2021-22)

Syllabi of different programs have been restructured to accommodate more of such courses

Such need based changes have been incorporated to ensure the right amount of practical based components in the curriculum.

Efforts have also been made to strengthen the infrastructure support for the same.

Moreover, constant efforts are being made to involve students in a plethora of curriculum enrichment activities like industrial/ field visits, lecture series, training sessions, workshops etc.



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Action Taken Report

Employer Feedback Analysis (2021-2022)

No.	Topic	Action Taken
1	Participatory Decision Making	Enhance participatory decision-making by
		Organizing regular forums for faculty input and feedback.
		Implementing mechanisms for collaborative decision-making processes.
2	Faculty Involvement in Curriculum Design	Increase faculty involvement in curriculum design through
		Establishing curriculum committees with representation from faculty.
		Conducting workshops and training sessions on curriculum development.
3	Freedom in Teaching Techniques	Provide more freedom in teaching techniques by
		Encouraging experimentation with diverse teaching methods.
		Offering support and resources for innovative teaching approaches.
4	Encouragement for Workshops/Seminars with Experts	Facilitate workshops/seminars with experts by
		Identifying and inviting experts in relevant fields for workshops.
		Allocating budget and resources for hosting such events.



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Action Taken Report on Feedback of Alumni of Sri Krishna Dutt Academy, Lucknow for 2021-2022

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Alumni Association/Network	Majority strongly agree	Strengthen alumni network through regular events, communication channels, and mentorship programs
Canteen Facilities	Majority agree, some neutral responses	Conduct focused survey, address identified issues promptly for improvement
Environment	Majority agree	Continue regular maintenance and cleanliness checks
Faculty	Majority agree	Recognize exemplary faculty, provide professional development opportunities
Fee Structure	Majority strongly agree	Periodic reviews to ensure affordability and transparency
Infrastructure & Lab Facilities	Majority agree, some neutral responses	Address neutral responses through targeted improvements and upgrades
Training & Placement	Majority strongly agree	Strengthen ties with industries, enhance training programs and placement opportunities
Overall Rating	Majority positive ratings	Address any areas of concern highlighted by neutral or disagreeing responses



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Action Taken Report

Teachers Feedback Analysis (2022-2023)

Area of Improvement	Action Taken
Fairness and transparency of library procurement	1. Conducted a review of library procurement procedures to identify areas of improvement.
	2. Implemented training sessions for staff involved in library procurement to ensure transparency.
Departmental procurement procedures	1. Revised departmental procurement policies and procedures to enhance fairness and transparency.
	2. Provided additional guidance and clarification to staff regarding procurement processes.
Examination system	1. Gathered feedback from faculty and students to identify specific areas of concern within the system.
	2. Implemented changes to the examination system based on identified areas for improvement.
Inviting experts	1. Developed a plan to actively seek out and invite experts from various fields to enrich academic events.
	2. Enhanced communication and networking efforts to ensure a diverse range of experts are approached.



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Action Taken Report (Student Feedback).

The suggestion has been well received by the teachers and accordingly, lectures and interaction are conducted in both languages.

The university has created an industry -Academia partnership cell to reduce the gap between industry expectations and academic offerings.

Students are encouraged to take up summer trainings, internships and participate in workshops, lectures, etc. related to the subject

School has procured new instruments to provide support to the curriculum delivery


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Action Taken Report

Employer Feedback Analysis (2022-2023)

Category	Mean Satisfaction Level	Action Taken
General communication skills	2.2	Conducting regular communication workshops to enhance skills; Encouraging active listening and clear articulation.
Developing practical solutions to workplace problems	1.73	Implementing problem-solving training sessions; Encouraging brainstorming and innovation in problem-solving processes.
Working as part of a team	2.27	Organizing team-building activities; Facilitating open communication channels within teams.
Creative in response to workplace challenges	2.47	Encouraging a culture of creativity and risk-taking; Recognizing and rewarding innovative solutions.
Self-motivated and taking on appropriate responsibility	2	Providing autonomy and ownership over tasks; Offering mentorship and guidance for personal development.
Open to new ideas and learning new techniques	2.27	Promoting continuous learning opportunities; Creating forums for sharing new ideas and best practices.
Using technology and workplace equipment	2	Providing training on new technologies; Ensuring access to updated equipment and resources.
Technical knowledge/skill	2.33	Offering technical training programs; Facilitating



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Course of Study Relevance	Majority agree, few neutral or disagreeing responses	Refine curriculum based on feedback to better meet real-life application needs



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