

Session : 2022-23



SRI KRISHNA DUTT ACADEMY

Recognized by NCTE & Affiliated to University of Lucknow

2D/HS-1, Vrindavan Yojna, Raibareilly Road, Lucknow, Ph. : 2443963, 7080111596

Grievance & Redressal Committee

Academic Session: 2022-23

Date: September 16, 2022

Time: 3:30 PM

Venue: Administrative Office, Sri Krishna Dutt Academy

1st Sessional Meeting of the Grievance & Redressal Committee (2022-2023)

Agenda:

1. Welcome and Introduction
2. Review of the Grievance Redressal Policy
3. Evaluation of the Grievance Redressal Process
 - Analysis of Grievances Received
 - Effectiveness of the Grievance Registration Process
 - Timeliness of Grievance Resolution
 - Stakeholder Satisfaction
4. Collaboration with Other Committees
 - Updates from the Discipline Committee
 - Updates from the Anti-Ragging Committee
 - Updates from the Women's Cell
5. Awareness Campaign Review
 - Effectiveness of the Awareness Campaign
 - Feedback from Students and Faculty
 - Suggestions for Improvement
6. Grievance Redressal Training
 - Capacity Building for Committee Members
 - Sensitization Sessions for Faculty and Staff
7. Future Plans and Strategies
8. Any Other Business
9. Conclusion and Next Steps

Minutes of the Meeting of the Grievance Redressal Committee (2022-2023):

The following members were present:

Dr. Deepak Kulshreshtha, Chairperson *DK*

Dr. Manjari Shukla Convener *MS*

Mr. Krishna Kumar Member *KK*

Dr. Madhu Gupta Member *MG*

Sahil Chauhan, Student Member *Sahil Chauhan*

Varsha Pandey, Student Member *VP*



AK
Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow

Key Decisions and Action Points:

1. The committee reviewed the Grievance Redressal Policy and found it to be comprehensive and effective in addressing student grievances.
2. The evaluation of the grievance redressal process revealed that the number of grievances received had decreased compared to previous years, indicating an overall improvement in the college environment. However, the committee identified areas for further enhancement, such as streamlining the grievance registration process and ensuring timely resolution of grievances.
3. The collaboration with other committees, such as the Discipline Committee, Anti-Ragging Committee, and Women's Cell, was found to be effective in addressing specific issues and maintaining a harmonious environment. The committee members shared updates on the actions taken by their respective committees and discussed ways to strengthen the collaboration.
4. The awareness campaign review highlighted the need for more targeted and interactive sessions to engage students and faculty. The committee decided to explore innovative methods, such as social media campaigns and student-led initiatives, to enhance the reach and impact of the awareness drive.
5. The committee recognized the importance of continuous training and capacity building for its members to handle grievances effectively. It was decided to organize regular sensitization sessions for faculty and staff to ensure a consistent approach to grievance redressal.
6. The committee discussed future plans and strategies to further strengthen the grievance redressal mechanism, including:
 - Conducting periodic surveys to assess stakeholder satisfaction and identify areas for improvement.
 - Exploring the possibility of establishing an online grievance registration system for enhanced accessibility.
 - Collaborating with external experts and organizations to learn best practices and implement innovative solutions.

The meeting concluded with a vote of thanks to the chairperson and all the members for their active participation and valuable contributions. The next meeting is scheduled for October 7, 2022.

Convener



Principal
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6.10.2022

NOTICE

A meeting of the Grievance Redressal Committee will be held at 4:30pm ON 12TH October, 2022 in the Administrative Office of the college to discuss the following agenda. All the concerned committee members are required to attend the meeting.

Agenda of meeting:

1. Review proceedings of previous meeting
2. Grievances regarding gender bias
3. Any other matter raised by the members

Convener



Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow

The Principal
Sri Krishna Dutt Academy

Date :- 04/10/2022

Subject :- Regarding gender-biasedness in sports.

Respected Sir,

I am writing to bring to your attention a concern regarding gender bias in our college in sports.

I am a believer of gender equality and thus I have been noticing some disparities in our college sports. I believe we all are equal and deserve the same respect and opportunities.

Girls are equally strong and responsible. Girls should also be allowed in not only the field but also in every sport like - shotput, basketball and cricket etc.

Thankyou for considering this application.

Sincerely,

Anuramba Srivastava
(B.Sc)

Anuramba
Mansi
Bhruvi
Anuramba
Isha
Aishwini
Anuramba









Principal
SRI KRISHNA DUTT ACADEMY
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Raibareilly Road, Lucknow

Sri Krishna Dutt Academy
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Vrindavan Yojna, Raebareli Road
Lucknow (U.P.)

2022-23

MINUTES OF THE GRIEVANCE & REDRESSAL COMMITTEE MEETING:

A meeting of G&R committee members was held on 12.10.2022 at 4.30 p.m. in administrative office. Following members were present for the meeting:

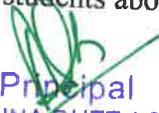
1. Mr. Deepak Kulshrestha (Principal) 
2. Mr. Subhash Kumar Tiwari (Office Superintendent) 
3. Dr. Manjari Shukla 
4. Mr. Krishna Kumar 
5. Dr. Madhu Gupta 
6. Varsha Pandey (B.Ed. 2022) 

At the outset, the convener Dr. Manjari Shukla welcomed all attendees and proceeded with the agenda.

1. To review the proceedings of previous meeting.

The Convener summarized the key points and decisions taken during the previous meeting held on 16th September. It was regular meeting held to pass on information to coming students about about the grievance & redressal mechanisms in place at the college.





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Raibareilly Road, Lucknow

2. Grievances regarding gender bias

Concerns were raised by female students regarding perceived unequal exposure in sports activities. The committee acknowledged the seriousness of the issue and decided to escalate it to the Internal Quality Assurance Cell (IQAC) for further investigation and action.

3. Any other matter raised by the members

It was brought to the committee's attention that some students in the commerce department have been using abusive language. This matter was also escalated to the IQAC for appropriate intervention and disciplinary measures. IQAC will initiate necessary actions to address both grievances promptly and ensure a supportive and respectful environment for all students.


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Raibareilly Road, Lucknow





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Proof of Action Taken Regarding Gender Bias Grievances

Date of Action:

Description: **In response to grievances regarding gender bias in sports team selection, action has been taken to address the issue. Attached are images as evidence showing girls actively participating in volleyball, along with a timeline plot outlining the progress of the initiative.**

Objective: To provide tangible evidence of the action taken to address gender bias grievances by actively involving girls in sports activities and providing equal opportunities for participation and training.

Attached Images:



The triumphant team receive their trophies and prize money from the esteemed Director, Mr. Manish Singh



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SRI KRISHNA DUTT ACADEMY
2D/HS-1 Vrindavan Yojna
Raibareilly Road, Lucknow



Image showing girls playing volleyball

This document serves as proof of the action taken to address gender bias grievances, supported by visual evidence of girls participating in volleyball activities and a timeline plot outlining the progress of the initiative.




[Signature]
Principal
SRI KRISHNA DUTT ACADEMY
2D/HS 1, Vrindavan Yojna
Raibareilly Road, Lucknow

Sri Krishna Dutt Academy
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Lucknow (U.P.)

2022-23

S.No.	Minutes of Meeting	Action taken
1	Grievances regarding gender bias	Volleyball/ Basketball girls teams are made and proper training will be provided to girl players to play at district level. Girls competitions to be held in January, 2023. Also, in the co-curricular period separate badminton and TT racket is purchased for the girl players.
2	Any other matter raised by the members	Parents were called of these students and students apologized in front of parents and had given in written not to repeat such behavior in future.




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20.11.2022


NOTICE

A meeting of the Grievance Redressal Committee will be held at 4:30pm ON 25TH November, 2022 in the Administrative Office of the college to discuss the following agenda. All the concerned committee members are required to attend the meeting.

Agenda of meeting:

1. Review proceedings of previous meeting
2. Grievances regarding absence of mirrors in washrooms
3. Any other matter raised by the members


Convener


Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow



To,
The principal
Sri Krishna Dutt Academy
Lucknow,

Date - 16/Nov/2022

Subject - Provides mirrors in washroom.

Sir,

I am writing to propose the installation of mirrors in college washrooms, to enhance the ~~other~~ all hygiene and user experience. Mirrors are crucial for promoting personal grooming and hygiene among students, faculty and visitors.

By providing basic amenity, we aim to create a more comfortable and aesthetically pleasing washroom environment that aligns with our commitment to maintaining high standards of campus facilities.

Your consideration of this proposal is greatly appreciated.


Thanking you
Yours sincerely
MANSI DUBEY

Mansi
Dubey.

ANUBHA
MISHRA

Anubha











Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow

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Lucknow (U.P.)

2022-23

MINUTES OF THE GRIEVANCE & REDRESSAL COMMITTEE MEETING:

A meeting of G&R committee members was held on 25.11.2022 at 4.30 p.m. in administrative office. Following members were present for the meeting:

1. Mr. Deepak Kulshrestha (Principal) 
2. Mr. Subhash Kumar Tiwari (Office Superintendent) 
3. Dr. Manjari Shukla 
4. Mr. Krishna Kumar 
5. Dr. Madhu Gupta 
6. Sahil Chauhan, Student Member 
7. Varsha Pandey, Student Member 

1. To review the proceedings of previous meeting.

The Convener provided a summary of the key points and decisions from the previous meeting held on 17th November, emphasizing the focus on informing incoming students about the grievance redressal mechanisms at the college.

2. Grievances regarding absence of mirrors in washrooms




Principal
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Raebareilly Road, Lucknow

Students have raised concerns about the absence of mirrors in the college washrooms. The committee acknowledged the importance of this issue for student comfort and well-being and decided to escalate it to the Internal Quality Assurance Cell (IQAC) for immediate action.

3. Other matter raised by the members

Members highlighted a scheduling conflict between the upcoming session start dates for B.Sc. and B.Com. classes and the ongoing exams for B.Ed. Semester 2-4. It was unanimously agreed to extend the session start dates to accommodate all students without causing undue stress or disruption.




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Proof of Purchase for Washroom Mirrors

Description: Purchase of mirrors for washrooms, as per the recommendation by the Institutional Quality Assurance Cell (IQAC) to facilitate proper personality development.

Mirror Specifications: 50cm x 15cm

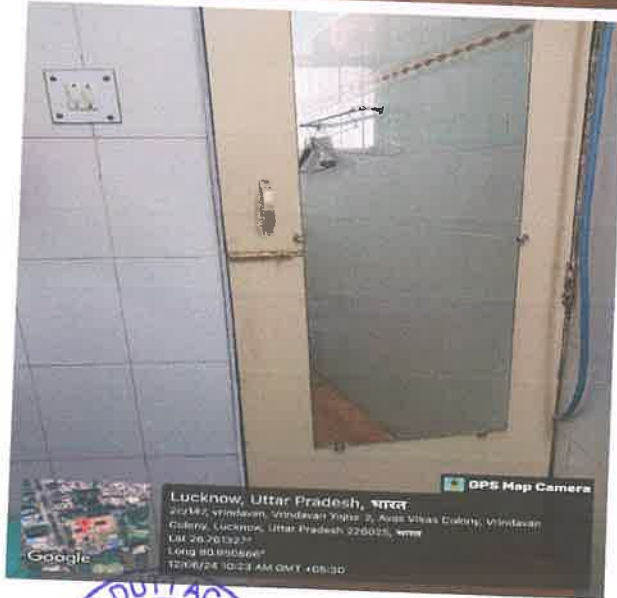
Reason for Purchase: To fulfill the recommendation by IQAC for enhancing washroom facilities to aid in proper personality development.



Lucknow, Uttar Pradesh, India
2c/147, Vrindavan, Vrindavan Yojna-2, Area Vikas Colony, Vrindavan Colony, Lucknow, Uttar Pradesh 226026, India
Lat 26.761316°
Long 80.950876°
12/08/24 10:28 AM GMT +05:30



Lucknow, Uttar Pradesh, India
2c/147, Vrindavan, Vrindavan Yojna-2, Area Vikas Colony, Vrindavan Colony, Lucknow, Uttar Pradesh 226026, India
Lat 26.761355°
Long 80.950936°
12/08/24 10:30 AM GMT +05:30



Lucknow, Uttar Pradesh, भारत
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Lat 26.761323°
Long 80.950866°
12/08/24 10:23 AM GMT +05:30



Lucknow, Uttar Pradesh, India
2C/155, Vrindavan Yojna-2, Sector 2, Vrindavan Colony, Lucknow, Uttar Pradesh 226029, India
Lat 26.761602°
Long 80.951752°
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2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow



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Report on Resolution of Student Misconduct Issue

Date: 24.11.2024

Issue: Inappropriate language usage by students in the commerce department.

Actions Taken:

1. Escalation to IQAC:

The matter was promptly escalated to the Institutional Quality Assurance Cell (IQAC) for appropriate action.

2. Parental Meeting:

Parents of the involved students were summoned to the institute for a meeting regarding the misconduct.

3. Student Apology and Written Commitment:

During the meeting, the students apologized in front of their parents and provided a written commitment not to repeat such behavior in the future.

Attached Affidavit and Parent Letter:



Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow

महोदय, डॉक्टर, SKD, Kollap, Lucknow

आपके पत्रसंख्या SKD/VRN/D.Com./ 4th semester/one Eight
four Eight / LKO / दिनांक - 24/11/2022 के संदर्भ में हमें
पढ़ना है कि इस SKD महाविद्यालय परिवार में आप हमारे
उसके सचिव यादव ने अपनी कक्षा की जावबी तिथारी से
कल दिनांक 24/11/22 college के कैरीन में झगडा किया
आ संदर्भ में जो वीडियो दिखाया गया उससे सचिव यादव
दुश डुर गलती दोबारा नहीं करेंगे। *

सात: आपसे से कबुरोच हमारे पुत्र (भांजा) को
एक मौका दिया जाये। जिससे दात अपनी B.com 1st सेमेस्टर
की पढाई करता रहे। और मैं अनीता यादव (मौमी) पूणतिया
अस्वस्थ करना चाहती हूँ कि यह गलती दोबारा
कभी नहीं होगी।

माँ

अनीता यादव

25/11/22

Letter signed by the parents acknowledging the incident and expressing support for the college's disciplinary actions



Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow

सेवा में

रजिस्ट्रार

S.K.D. ACADEMY DEGREE
COLLEGE LUCKNOW

महोदय

आपके पत्रांक संख्या SKD/VRM/B.com/SEM

/1843
/14

दिनांक 24/11/2022 के सम्बन्ध में हमें कक्षा है कि

SKD ACADEMY महाविद्यालय परिसर में हमारी बेटी
जानकी विवारी ने अपनी ही कक्षा का रूचिन भाइयों

कल दिनांक 24/11/2022 कॉलेज के कॉरिडोर में
मार-पीट किया उस सम्बन्ध में मैंने पुरेज देगा है

उसमें जानकी विवारी द्वारा दुनी गलानी दोनारा
शरिफ में नहीं होगी अला

हमारी पुत्री जानकी विवारी आपसे अनुरोध है
जोकि जितने होना अपना B.Com की अर्थ

की पढ़ाई जारी रख सके और मैं अपना
आभार विवारी
(जीजा)

पूर्वतया: आभार काता है कि जानकी ने
एभी गलानी शरिफ में नहीं होगी

25/11/2022


Letter signed by the parents acknowledging the incident and expressing support for the college's disciplinary actions



Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow

Affidavits Submitted by both Students


INDIA NON JUDICIAL
Government of Uttar Pradesh
e-Stamp


₹10
210710310210

Certificate No.	: IN-UP82958006163288U
Certificate Issued Date	: 19-Dec-2022 01:06 PM
Account Reference	: NEWIMPACC (SV)/ up14238304/ MOHANLALGANJ/ UP-LKN
Unique Doc. Reference	: SUBIN-UPUP1423830459298237280802U
Purchased by	: ANAND TIWARI
Description of Document	: Article 5 Agreement or Memorandum of an agreement
Property Description	: Not Applicable
Consideration Price (Rs.)	: Not Applicable
First Party	: ANAND TIWARI
Second Party	: Not Applicable
Stamp Duty Paid By	: ANAND TIWARI
Stamp Duty Amount(Rs.)	: 10 (Ten only)

सत्यमेव जयते

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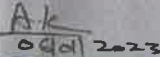


Sworn & Verified Before Me

समक्ष:- श्रीमान् राक्षम अधिकारी महोदय, लखनऊ।
शपथ-पत्र

मैं शपथी आनन्द तिवारी आयु करीब 34 वर्ष पुत्र उमेश कुमार तिवारी निवासी ग्राम बनगाँव तरहठी सोहंसा जिला जौनपुर उत्तर प्रदेश पिन 222204 का हूँ जो कि सख्त बयान करता हूँ

1- यह कि शपथी उपरोक्त पते का स्थाई निवासी है।


AKHILESH KUMAR
ADVOCATE & NOTARY
Tahsil Mohanlalganj, Lucknow

Disclaimer: The authenticity of this e-stamp certificate should be verified at 'www.mhastamp.com' or using e-Stamp Mobile App of Stock Holding Corporation of India. The date of checking the legitimacy is in the interest of the certificate holder. In case of any discrepancy please inform the Competent Authority.

Affidavit attached signed by the students acknowledging their misconduct and commitment to improved behavior.




SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow

2-- यह कि मुझ शपथी की पत्नी की बहन जानवी तिवारी जो कि आपकी विद्यालय में बी० काम प्रथम वर्ष (प्रथम सेमेस्टर) की छात्रा है जिसका मैं अनिमायक हूँ

3-- यह कि विगत दिनों पहले कालेज के ही एक अन्य छात्र सचिन यादव से झगडा हो गया था जो कि कालेज की गरिमा के विरुद्ध है।

4-- यह कि जानवी तिवारी द्वारा किए गये कृत्य के कारण जानवी तिवारी को कालेज से निलम्बन कर दिया गया गया है।

5-- यह कि शपथी आपको ब्यास देलाता हूँ कि भविष्य में जानवी तिवारी द्वारा कोई भी अनुशसनहीनता नहीं की जायेगी।

6-- यह कि जानवी तिवारी के निलम्बन को निरस्त करके जानवी तिवारी को कालेज में प्रवेश दिलाये जाने योग्य

7-- यह कि यदि भविष्य में जानवी तिवारी द्वारा कोई ऐसा कृत्य करते हुए पाया जाता है तो कालेज प्रबन्धन जो भी कार्यवाही करेगा वह मुझ शपथी को स्वीकार होगी।

दिनांक 06-01-2023

सत्यापन

शपथी

Anand

मैं शपथी उपरोक्त सत्यापित करता हूँ कि शपथ-पत्र की धारा एक से सप्त में निजी ज्ञान से सत्य व सही है आज दिनांक को अपना हस्ताक्षर बना कर सत्यापित किया।

दिनांक 06-01-2023

शपथी

Anand

Ak
06/01/23
AKHILESH KUMAR
ADVOCATE & NOTARY
Lucknow

Identified the deponent/accusator/surety
No. 116, Signpost T2, Noida



Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow



Letter of
Tiwari
Letter of
Aashir Yashu

UTTAR PRADESH 65AE 224408
संज्ञा:- प्रधागाचार्य, एस०के०डी० कालेज वृन्दावन लखनऊ।

शपथ-पत्र
मैं शपथी सचिन यादव आयु लगभग 18 वर्ष पुत्र श्री कमलेश कुमार यादव, निवासी- परदेसनगर, गिजनवा, किटीगंज कासिंग, लखनऊ, उ०प्र० का हूँ, शपथ पूर्वक निम्न कथन करता हूँ:-
1-यह कि शपथी, एस०के०डी० कालेज वृन्दावन लखनऊ में बी०-कान प्रथम-वर्ष का छात्र है।
2-यह कि शपथी द्वारा अपने कालेज की जागची विचारी से साथ दिनांक 24.11.2022 को याद-विवाद हुआ था जिसके बावजूद शपथी को उपर कालेज से निष्कासित कर दिया गया था।
3-यह कि शपथी द्वारा उपर याद-विवाद से सम्बन्धित कालेज एवं जागची विचारी से क्षमा याचना कर लिया है तथा शपथी उपरोक्त घटना की दुबारा पुनरावृत्ति नहीं करेगा।
4-यह कि शपथी द्वारा जो कालेज से निष्कासित किया गया है उसको रद्द करके पुनः कालेज में चलास करने की अनुमति प्रदान किया जाये शपथी सदैव आभारी रहेगा।
स्थान: लखनऊ

दिनांक:- 01.12.2022 सत्यापन Sachin Yadav शपथी

SWORN & VERIFIED BEFORE ME. मैं शपथी उपरोक्त सत्यापित करता हूँ कि शपथ पत्र की धारा 1 लगायत 4 में मेरे निजी ज्ञान में सत्य व सही है। कोई भी तथ्य छिपाया नहीं गया है।
K. K. JAISWAL
Adv. & NOTARY
Lucknow U.P. INDIA
स्थान: लखनऊ
दिनांक:- 01.12.2022 Sachin Yadav शपथी

हस्ताक्षर शपथी अभिभावक (अनीता यादव)
अनीता यादव

Outcome: This report serves as documentation of the actions taken to address the issue of student misconduct and the involvement of parents in resolving the matter. Affidavits and letters from both students and parents are attached as proof of the commitment made to uphold proper conduct in the future.




Principal
SRI KRISHNA DUTT ACADEMY
2D/HS 1 Vrindavan Yojna
Raibareilly Road, Lucknow

Sri Krishna Dutt Academy
(Recognised by NCTE and affiliated by University of Lucknow)
Vrindavan Yojna, Raebareli Road
Lucknow (U.P.)

2022-23

S.No.	Minutes of Meeting	Action taken
1.	Grievances regarding absence of mirrors in washrooms	IQAC suggested to install mirror of 50cm x15cm sizes in each washroom. It is required for proper personality development.
2.	Any other matter raised by the members	The management also understood the situation and classes of all streams will start after 4 th June


Principal
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Raibareilly Road, Lucknow





SRI KRISHNA DUTT ACADEMY

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2D/HS-1, Vrindavan Yojna, Raibareilly Road, Lucknow, Ph. : 2443963, 7080111596

6.03.2023

NOTICE

A meeting of the Grievance & Redressal Committee will be held at 4:30pm ON 12th March, 2023 in the Administrative Office of the college to discuss the following agenda. All the concerned committee members are required to attend the meeting.

Agenda of meeting:

4. Review proceedings of previous meeting
5. Grievances regarding less number of books in library
6. Any other matter raised by the members

Convenor



Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow

To,
The Principal
Sri Krishna Dutt Academy,
Lucknow.

Date :- 17/12/2022

Subject :- Necessity of books for soft skill learning.

Sir,

I hope this letter finds you in good health and high spirits. I am writing to request the addition of books related to soft skills in our school library.

In today's competitive world, soft skills such as communication, teamwork, leadership, and emotional intelligence are becoming increasingly important for personal and professional success.

I kindly request you to consider my application and make necessary arrangement to provide books in library.

Thanking you,

Yours sincerely,
Anubha Mishra.

Anubha
Mansi
Ruloy
Blavus Shukla

Palak Pandey








Palak
Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yoina
Raibareilly Road, Lucknow

Sri Krishna Dutt Academy
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Lucknow (U.P.)

2022-23

MINUTES OF THE GRIEVANCE & REDRESSAL COMMITTEE MEETING:

A meeting of G&R committee members was held on 12.03.2023 at 4.30 p.m. in administrative office. Following members were present for the meeting:

1. Mr. Deepak Kulshrestha (Principal) 
2. Mr. Subhash Kumar Tiwari (Office Superintendent) 
3. Dr. Manjari Shukla 
4. Mr. Krishna Kumar 
5. Dr. Madhu Gupta 


1. To review the proceedings of previous meeting.

The convener welcomed all the members and discussed the recent agenda. The proceedings of previous meeting was read by Mr. Krishna Kumar.

2. Grievances regarding less number of books in library

Concerns were raised by students regarding the insufficient number of books in the library. The committee recognized the importance of adequate resources for academic enrichment and decided to escalate the matter to the Internal Quality Assurance Cell (IQAC) for review and action. The IQAC will conduct a comprehensive assessment of the current book inventory in the library and




Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow


propose measures to enhance the collection. A report with recommendations will be submitted to Principal for kind approval.

3. Any other matter raised by the members

Members raised a request for installing curtains in the staff room to mitigate extreme sunlight during the upcoming hot season.

The request to install curtains in the staff room to manage sunlight was approved and will be completed within 4-5 days.

The meeting concluded at 5:30, with a commitment to addressing student grievances effectively and enhancing facilities for the well-being of staff members.


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SRI KRISHNA DUTT ACADEMY

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2D/HS-1, Vrindavan Yojna, Raibareilly Road, Lucknow, Ph. : 2443963, 7080111596

Proof of Purchase for Library Books

Date: 30.01.23

Vendor: **CocoBlu retail Limited, Noida, Uttar Pradesh (Via amazon.in)**
Invoice Number: **ELWS-85412]**

Description: **Purchase of library books as per the decision taken to enrich the library collection.**

Total Amount: **Rs.249/-**

Reason for Purchase: **To fulfill the decision made regarding the augmentation of library resources.**

amazon.in

Tax Invoice/Bill of Supply/Cash Memo
(Original for Recipient)

Sold By :
COCOBLU RETAIL LIMITED
Shop no. 13, B12B Market, Sector 34,, Gautam Buddha Nagar, Noida, Noida, Uttar Pradesh, 201301 IN

PAN No: AAJCC6517E
GST Registration No: 09AAJCC6517E1ZJ

Billing Address :
S.K.D Degree and Teachers Training College
S.K.D ACADEMY, 2D/HS-1, VRINDAVAN YOJNA, RAIBAREILLY ROAD, LUCKNOW, UTTAR PRADESH, 226025 IN
State:UT Code: 09

Shipping Address :
S.K.D Degree and Teachers Training College
S.K.D Degree and Teachers Training College
S.K.D ACADEMY, 2D/HS-1, VRINDAVAN YOJNA, RAIBAREILLY ROAD, LUCKNOW, UTTAR PRADESH, 226025 IN

State:UT Code: 09
Place of supply: UTTAR PRADESH
Place of delivery: UTTAR PRADESH
Invoice Number : ELWS 85412
Invoice Details : UP-ELWS-1371137075-2223
Invoice Date : 30.01.2023

Order Number : 406-2577349-1475510
Order Date : 30.01.2023

Sl. No	Description	Unit Price	Qty	Net Amount	Tax Rate	Tax Type	Tax Amount	Total Amount
1	Sub: 393 9357942148 4337942149 HSN:43011010	100000	1	100000	12%	IGST	12000	112000
	Shipping Charges	49000	1	49000	12%	IGST	5880	54880
TOTAL								166880

Amount in Words:
Two Hundred Forty-nine only

For COCOBLU RETAIL LIMITED

Whether tax is payable under reverse charge - No

Authorized Signatory



Principal
SRI KRISHNA DUTT ACADEMY
2D/HS-1, Vrindavan Yojna
Raibareilly Road, Lucknow



SRI KRISHNA DUTT ACADEMY

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Date: 30.01.23

Vendor: **Repro books Limited, Rewari, Haryana (Via amazon.in)**
Invoice Number: **XNRF-676382]**

Description: **Purchase of library books as per the decision taken to enrich the library collection.**
Total Amount: **Rs.1350/-**

Reason for Purchase: **To fulfill the decision made regarding the augmentation of library resources**

amazon.in

Tax Invoice/Bill of Supply/Cash Memo
(Original for Recipient)

Sold By :
Repro Books Limited
* Khara no: 1319, 22, 172, 911, Village Malpura,
Tehsil, Dharuhera, District Rewari, Pin code.,
Haryana
Rewari, Haryana, 123110
IN

Billing Address :
S.K.D Degree and Teachers Training College
S.K.D.ACADEMY, 2D/HS-1, VRINDAVAN YOJNA
RAIBAREILLY ROAD
LUCKNOW, UTTAR PRADESH, 226025
IN
State/UT Code: 09

PAN No: AAECRA457N
GST Registration No: 09AAECRA457N3ZU

Shipping Address :
S.K.D Degree and Teachers Training College
S.K.D Degree and Teachers Training College
S.K.D.ACADEMY, 2D/HS-1, VRINDAVAN YOJNA
RAIBAREILLY ROAD
LUCKNOW, UTTAR PRADESH, 226025
IN

Order Number: 406-0037885-3293121
Order Date: 30.01.2023

State/UT Code: 09
Place of supply: UTTAR PRADESH
Place of delivery: UTTAR PRADESH

Invoice Number: XNRF-676382
Invoice Details: HR-XNRF-170659511-2223
Invoice Date: 30.01.2023

SI No	Description	Unit Price	Discount	Qty	Net Amount	Tax Rate	Tax Type	Tax Amount	Total Amount
1	200 Interactive Preparation and Conversation Skills Part 1 Book 1 year How to Crush Your Next Job Interview and Develop A Magnetic Charisma to Engage Any Conversation Skills (952061474) ISBN: 952061474			1	1100.00	12%	IGST	132.00	1232.00
						0%	IGST	0.00	
						0%	None	0.00	
						0%	IGST	0.00	
						0%	None	0.00	
TOTAL									To-oo 1350.00

Amount in Words:
One Thousand Three Hundred Fifty only

For Repro Books Limited:

Authorized Signatory

Whether tax is payable under reverse charge: No

Account


Principal
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2022-23

S.No.	Minutes of Meeting	Action taken
1	Grievances regarding a smaller number of books in library	The list of books to be purchased along with number of copies is being collected and order is placed for purchase.
2	Any other matter raised by the members	The blinders are installed in place of old curtains. Additionally, the management decided to install an AC unit in the staff room was also approved, and arrangements for installation will commence promptly.


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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT 2022-23

SUMMARY

The annual report showcases the comprehensive activities of the Grievance Redressal Cell at Sri Krishna Dutt Academy for the academic year 2022-23. We are delighted to announce that few grievances were lodged throughout this period, underscoring the efficacy of our proactive strategies in resolving issues and fostering a conducive atmosphere within the college. This report accentuates the initiatives undertaken to preempt grievances and sustain a campus environment devoid of complaints.

INTRODUCTION

1. The Grievance Redressal Cell is instrumental in maintaining harmony at Sri Krishna Dutt Academy by effectively addressing concerns and grievances.
2. Our college prioritizes student welfare and fosters a supportive learning environment.
3. An efficient grievance redressal process is crucial for upholding transparency and trust.
4. Promptly addressing student concerns ensures an optimal learning experience for all.

GRIEVANCE REDRESSAL PROCESS

Explain the grievance redressal process followed by the cell, even in the absence of any formal complaints. Describe how the cell proactively addresses potential issues and fosters a culture of transparency, fairness, and accountability. Highlight the importance of effective communication channels, regular student engagement initiatives, and feedback mechanisms.

GRIEVANCE REDRESSAL STATISTICS

S.NO	AGENDA	DECISION TAKEN
1	Less number of books in library	The list of books to be purchased along with number of copies is being collected and order is placed to purchase.
2	Absence of mirrors in washrooms	IQAC suggested to install mirror of 50cm x15cm sizes in each washroom. It is



Principal
SRI KRISHNA DUTT ACADEMY
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		required for proper personality development.
3	Regarding clash of class timings with term end examinations	The management also understood the situation and classes of all streams will start after 4 th June
4	Grievances regarding gender bias	Volleyball/ Basketball girls teams are made and proper training will be provided to girl players to play at district level Girls competitions to be held in January, 2023
5	Few students in commerce department were heard using abusive language. The matter is escalated to IQAC.	Parents were called of these students and students apologised in front of parents and had given in written not to repeat such behaviour in future



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